



Department of Public Services ♦ 4811 North Saginaw Road ♦ Midland, Michigan 48640 ♦ 989.837.6900 ♦ 989.835.5651 Fax ♦ www.cityofmidlandmi.gov

**DART Commission Agenda
Municipal Service Center
February 20, 2020
1:00 PM**

Members

- Attendance

Minutes

- Approval of minutes from February 21, 2019 Meeting Minutes

Follow Up From Last Meeting

- Sunday Service Ridership Update – Sunday service was added in July of 2016 as a trial service. City Council approved permanent continuation of Sunday Service in July 2018 as recommend by DART Commission at the April 2018 meeting. During 2019 Dial-A-Ride averaged 50 rides on Sundays.

FTA/MDOT Business

- Bidwell: Mobile data terminals and computer software – This project was very successfully implemented in a two-phase process during the summer and fall of 2019. All costs associated with the purchase of the mobile data terminals, software and related vehicle equipment were covered 80% by a federal grant with the 20% balance covered by the State of Michigan. Amy to provide tablet demonstration.
- Yuergens: Using federal and state funds DART received one lift-equipped replacement bus during 2019 and has another lift-equipped replacement bus on order with anticipated delivery in the spring of 2020.
- Yuergens: 2021 Vehicle Accessibility Plan Review and Approval
 - Service Hour change: Saturdays changed from 9 am – 8 pm to 8 am - 8 pm to accommodate riders needing transportation to work.
- Yuergens: New Public Transportation Agency Safety Plan – FTA Requirement – Committee approval and sign off by DART Commission

New Business

- Bidwell: Afterhours hotline changes

- Yuergens: Dial-A-Ride holiday closures
- Yuergens: Ridership Recap - DART experienced a slight dip in ridership during calendar year 2019 compared to calendar year 2018. See chart below.
- Bidwell: DART Agency Forum meetings – Group continues to meet quarterly and has discussed:
 - Holiday closures
 - Afterhours hotline changes
 - DART to be test site for robo reminders once available from dispatch software provider
 - Weather closures
 - Google Voice

Quarter	Vehicle Miles	Regular Fare	Elderly	Persons W/Dis	Seniors W/Dis	Total
Jan - Mar 2019	105272	8490	2204	13735	2920	27349
Apr - June 2019	108288	7749	2215	13940	2930	26834
Jul - Sept 2019	103993	6792	2075	14048	3043	25948
Oct - Dec 2019	109865	9133	2203	15085	3054	29475
Totals	427418	32164	8697	56808	11947	109606

Quarter	Vehicle Miles	Regular Fare	Elderly	Persons W/Dis	Seniors W/Dis	Total
Jan - Mar 2018	113102	10119	2644	14826	3027	30616
Apr - June 2018	107912	8591	2548	13919	3088	28146
Jul - Sept 2018	100095	6726	2365	13329	3369	25789
Oct – Dec 2018	109758	9700	2232	14272	3171	29375
Totals	430867	35136	9789	56346	12655	113926

2019 Dial-A-Ride Top 10 Destinations	Top 3 Reasons Passengers ride with Dial-A-Ride
1. Arnold Center	1. Work
2. Walmart	2. Shopping
3. Mall	3. School
4. Meijer	
5. Kroger	
6. CMH	
7. Campus Ridge	
8. McDonald's	
9. Dialysis	
10. Community Center	

